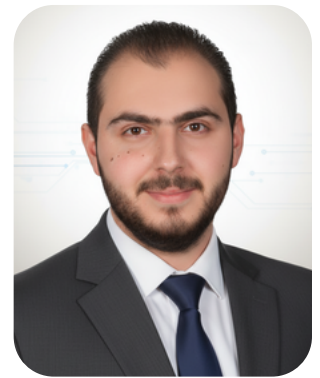


YOUSSEF GHLAYEL

IT LEADER & INFORMATION SYSTEMS ENGINEER



CONTACT

- ☎ +9715 8815 8520
- ✉ youssef.gh2009@hotmail.com
- 🌐 [youssef-ghlayel](#)
- 📍 y. ghlayel
- 📍 Dubai, United Arab Emirates

SKILLS

- Project Management
- Leadership
- Teamwork
- Time Management
- Effective Communication
- Critical Thinking
- IT Strategy
- Cross-functional Collaboration
- React.js
- Next.js , EXT.js , ASP.NET, C#
- ITIL v4
- JavaScript
- WordPress
- Responsive Web Design
- UI/UX Design
- Material-UI (MUI)
- ERP Administration
- System Optimization
- Software and Hardware Maintenance
- Documentation
- MySQL
- Databases Management
- Network Security

ABOUT

"Information Systems Engineer with expertise in IT infrastructure, ERP management, and system administration. Experienced in leading cross-functional teams to improve efficiency and optimize business processes. Skilled in project management and technical leadership, driving innovation and continuous improvement."

WORK EXPERIENCE

Orontes Investments LLC - Dubai 03/2024 - PRESENT

IT Leader - ERP system specialist

- Led IT operations ensuring stable and efficient business systems.
- Managed and optimized ERP system (integrations, upgrades, issue resolution).
- Oversaw IT infrastructure, including software, hardware, and network security.
- Collaborated with consultants and developers to enhance system reliability.
- Implemented strategic IT initiatives supporting digital transformation.
- Improved data security and minimized downtime through proactive management.

Webotak - Remotly - Turkey 08/2023 - 02/2024

Front-End Web Developer

- Designed and developed web applications using React.js and Next.js.
- Built custom UI components with Material-UI (MUI) for consistent design.
- Integrated Strapi for content management and dynamic data handling.
- Collaborated with designers and backend teams to ensure responsiveness.
- Maintained performance, usability, and quality standards across projects.

Ecomundu - Remotly - Paris, France 11/2021 - 12 / 2023

Front-End Web Developer

- Developed high-quality React.js applications with complex logic in chemistry and pharmacy domains.
- Built intuitive interfaces using Material-UI (MUI) and resolved production issues in EXT.js.
- Managed full project lifecycle: planning, coding, database setup, testing, and deployment.
- Leveraged technologies including ASP.NET, C#, JavaScript, React.js, and WordPress for comprehensive solutions.

Nakhle Law Office

11/2021 - 12 / 2023

IT Support /Help Desk

- Provided efficient and responsive help desk support, diagnosing and resolving technical issues.
- Ensured seamless operation of computer systems and applications.
- Delivered exceptional customer service, troubleshooting both hardware and software problems.
- Documented solutions and maintained accurate technical records.
- Managed user accounts and implemented security protocols to protect systems.
- Contributed to the overall effectiveness and smooth operation of IT operations.
- Stayed up-to-date with industry best practices and emerging technologies to provide high-quality support.

Friends Restaurants Series

10/2020 - 12 / 2023

IT Leader /Support

- Managed and maintained the restaurant chain's IT infrastructure, including POS systems, network, hardware, and software.
- Oversaw ERP and accounting systems, ensuring smooth operation and accurate data management.
- Collaborated with external vendors and internal teams to optimize IT performance and troubleshoot issues.
- Implemented security protocols and backups to protect critical business data.
- Supported digital transformation initiatives, improving operational efficiency across multiple locations.
- Supported IT operations by assisting with POS systems, software troubleshooting, and database updates.
- Provided reports and insights to management for informed decision-making.

EDUCATION

SYRIAN VIRTUAL UNIVERSITY

2016 - 2021

Bachelor Degree in Information Systems Engineering

CERTIFICATES

INTRODUCTION TO CYBER SECURITY

04/2021 - 05/2021

Academy Cisco Networking

CISCO CERTIFIED NETWORK ASSOCIATE ROUTING AND SWITCHING

11/2018 - 02/2019

Syrian Virtual University

CEH V11 (CERTIFIED ETHICAL HACKER)

08/2021 - 02/2022

Syrian Virtual University

SELLING DYNAMICALLY - PRO SALES

09/2021 - 09/2021

Coash Christina Kashar

LANGUAGES

- Arabic (Native) , English(Fluent) , French (Basics)